

Merton Council

Joint Consultative Committee with Ethnic Minority Organisations Agenda

Membership

Councillors: Edith Macauley MBE (Chair), Abdul Latif (Vice-Chair), Stan Anderson, Fidelis Gadzama, David Simpson CBE

Substitute Members: Laxmi Attawar, Adam Bush

Ethnic Minority Organisations

African Educational Cultural & Health Organisation (AECHO) Deputy	Revd Mrs H Neale
Ahmadiyya Muslim Association	Mr C.H.Nawaz
Asian Diabetic Support & Awareness Group	Mrs N. Shah
Asian Elderly Group of Merton	Mr M S Sheikh
Asian Youth Association	
BAME Voice	Revd Mrs H Neale
Bangladeshi Association of Merton Deputy	Mr. N. Islam
Bengali Association of Merton Deputy	Mr J Choudhury
Bengali Women's Association of Merton	Mr M Rahman
British Muslim Association of Merton	Mrs M Ahmed
Ethnic Minority Centre	Mr B. Afridi
Euro Bangla Federation Deputy	Mrs Sabitri Ray
London South West Chinese Community Association	Dr Z Haque
Merton African Organisation	Mr Q Anwar
Merton Somali Community	Ms L Saltoon
Mitcham Filipino British Association Deputy	Mr C J Lusack
Merton and Lambeth Citizen's Advice Bureau	Mr A. Ali
Pakistan Cultural Association of Merton & Wandsworth	Ms A Colquhoun
Pakistan Welfare Association Deputy	Ms C Batallones
Positive Network	Ms H James
South London Somali Community Association	Mr M A Shah
South London Tamil Welfare Group	Mr S U Sheikh
Victim Support Merton and Sutton	Mr Rizvi
Wimbledon Mosque	Ms G Salmon
	Mr A Musse
	Dr P Arumugaraasah
	Mr A Morgan-Thorne
	Mr Z Khan

Date: Tuesday 12 September 2017

Time: 7.15 pm

Venue: Council chamber - Merton Civic Centre, London Road, Morden SM4 5DX

This is a public meeting and attendance by the public is encouraged and welcomed.
For more information about the agenda please contact evereth.willis@merton.gov.uk or telephone [020 8545 4637](tel:02085454637). All Press contacts: press@merton.gov.uk, 020 8545 3181

Joint Consultative Committee with Ethnic Minority Organisations Agenda

12 September 2017

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| 1 | Declarations of Interest | |
| 2 | Apologies for Absence | |
| 3 | Minutes of previous meeting | 1 - 6 |
| 4 | Matters arising | |
| 5 | NHS Health Checks programme - Mr Peter Merrifield, Merton Health GP Federation | 7 - 10 |
| 6 | One You Merton - Ms Sieran Razak | 11 - 20 |
| 7 | Police update - Chief Inspector Philip Palmer, Merton Police | 21 - 22 |
| 8 | Safer Neighbourhood Board update - Mr Abayeh Savage | 23 - 24 |
| 9 | Any Other Business | |

Note on declarations of interest

Members are advised to declare any Disclosable Pecuniary Interest in any matter to be considered at the meeting. If a pecuniary interest is declared they should withdraw from the meeting room during the whole of the consideration of that matter and must not participate in any vote on that matter. If members consider they should not participate because of a non-pecuniary interest which may give rise to a perception of bias, they should declare this, withdraw and not participate in consideration of the item. For further advice please speak with the Assistant Director of Corporate Governance.

Agenda Item 3

JOINT CONSULTATIVE COMMITTEE WITH ETHNIC MINORITY ORGANISATIONS

5 JULY 2017

19.15- 21.10)

PRESENT Councillors Councillor Edith Macauley (in the Chair),
Councillor Latif, Councillor Bush

Mr Savage, Mr S U Sheik, Dr Arumugaraasah, Mr Morgan-Thorne, Mr Din, Mr M S Sheikh, Mr Islam, Ms Razak, Mr Mirza, Mr Hall, Mr Hancock, Ms Baker, Ms Richmond, Revd Mrs Neale, Mr Aulia, Mr Thurlow

1 DECLARATIONS OF INTEREST (Agenda Item 1)

None.

2 APOLOGIES FOR ABSENCE (Agenda Item 2)

Apologies were received from Mr Nawaz, Councillor Chirco and Councillor Simpson.

3 MINUTES OF THE PREVIOUS MEETING (Agenda Item 3)

The minutes were agreed.

4 MATTERS ARISING (Agenda Item 4)

Correction to be made to a typing error –it should read ‘Scooter’ Park.

5 MERTON IMPROVING ACCESS TO PSYCHOLOGICAL THERAPIES (IAPT) ENGAGING AND SUPPORTING BME COMMUNITIES ACROSS MERTON , DR KATE BEXLEY, THINKACTION SURREY AND MERTON IAPT (Agenda Item 5)

Abbas Mirza introduced the item and informed the meeting that he is the engagement lead for the CCG. He gave details of a course for those with long-term illness that BME residents are being encouraged to access. He also stated that much work is being done on Autism and recently Siobban McDonnagh had made a statement in parliament. Merton Mencap is holding an event on 12 July at Eagle House and he is keen for the BME community to be involved.

Ms Baker and Ms Richmond from Thinkaction presented an overview of Merton Improving Access to Psychological Therapies (MIAPT). MIAPT is commissioned by Merton Clinical Commissioning Group and is based at Cricket Green Surgery and works across the borough in surgeries and community locations.

Following assessment clients receive a treatment option adaptable to their needs. A stepped care model of mental health service is offered to treat mental illnesses like Anxiety, Depression and Obsessive Compulsive Disorder. Clients are treated during 6 to 16 sessions via guided Self-help on the phone, groups or workshops. Clients may also be referred to the Community Mental Health.

In Leeds there is a pilot study where CBT is adapted to use in the Muslim community.

In 2015 20% of the referrals were from a BME background in 2016 25% were BME (the target has been met), however outreach work needs to be done to make the service more accessible.

Questions/comments

How many referrals have been made? Ms Richmond replied that 1000 referrals are made each month from GPs and self-referrals.

What is the success rate? National guidance on performance, the target is 50% and Thinkaction is slightly above the target.

Mr Abbas emphasised that MIAPT wants to promote the service and wants more BME residents to use it. Also there is a need to reduce the stigma of mental health in society and in BME communities.

What is the Leeds Pilot? The University of Leeds is looking at ways of engaging with minorities for treatment. The pilot has adapted CBT for the Muslim community.

The numbers are small because of the history of mental health and the BME community, what about other cultural traditions? What other studies are being done? Ms Richmond replied that she is only aware of the Leeds study.

How much consideration is given to client's cultural background? This is taken into consideration as much as possible and forms part of the discussion when defining the boundaries. It is limited to focusing on helping people to engage with their families and communities.

Having an interpreter is not sufficient – it is more effective when there is a native speaker. Polish and Tamil therapists are employed. Mr Abbas added that cultural understanding and mother tongue speaker are important. However it is key to get people to see the good work and positive outcomes to encourage more people to access the service.

Ms Richmond said that Thinaciton is keen to attend the organisations represented by the JCC.

6 HATE CRIME STRATEGY, NEIL THURLOW, HEAD OF SAFER MERTON
(Agenda Item 6)

Neil Thurlow and Alexander Hancock presented an overview of the Hate Crime strategy. The four year strategy was developed through extensive consultation and is in line with the Mayor of London and Home Office. There are four strands: Prevention, Protection, Engagement and Enforcement.

Safer Merton works closely with Victim Support. Mr Thurlow informed the meeting that there is a focus to work with communities. There is under reporting of hate crime and this may be because it is stigmatised because of the personal nature. During National Hate Crime Week 2016, Safer Merton led activities/events and engaged with 300 people face to face and 1000 via social media.

The terrorist events has prompted the borough to be more focused on hate crime. Hate Crime is higher in Merton in other boroughs. It initially increased post Brexit but has reduced.

Mr Hancock informed the meeting that in May there were 26 offences and in June there were 38. There was not a large increase following the terror attacks or the general election.

In May the incidents were racially motivated and the religious crimes largely related to Muslims. In June they were mainly racially motivated and the faiths affected were Jewish and Muslim. However some of the crimes also related to disability and homophobia.

The increase in numbers means we are getting better at giving confidence – people are therefore more willing to report incidents. Alexander reported that that MOPAC has an online Hate Crime Hub. There is also a specialist Hate Crime Officer in the borough.

The borough commemorated IDAHO Day on 17 May. 8th to 15th October is Hate Crime week Mr Thurlow asked the JCC to get involved and also help to promote the week's activities.

Questions/Comments

Which faiths experience hate crime? Mr Hancock replied that most victims are Muslim so the faith tends to be Islam. In May 4 victims were Muslim and in June 3 victims were Muslim.

What is the reason for the increase? There are numerous reasons for the increase but there was no significant increase after the elections. Mr Hancock encouraged the JCC representatives to ensure that members of their communities report incidents to the Police and get the available support.

Are schools signed up to the strategy? Yes – schools have a Police Officer who engage with young people. The aim of the strategy is to encourage reporting as hate crime will not be tolerated in the borough. Where a perpetrator is found enforcement action will be taken.

16 to 25 year olds experience hate via social media, how is this tackled as it is impossible to Police the internet? Mr Hancock replied that the Police look at hate crime on the internet. Social media can be difficult as it can be used anonymously of if the perpetrator is abroad it is difficult for the UK Police to tackle. There are thresholds – the online threshold is very high, it has to be grossly offensive. It is better for the social media companies to tackle.

It was suggested that a collaborative approach with the mosques is required.

Is it a crime not to report hate crime? No it is not – you don't have to report it if you witness it.

Does the Police know that hate crime takes place within communities? There is a flag for crimes, e.g. honour based crime. The Police will look at crime perpetrated with the community.

A request of the crime types was made and also the locations. Are the numbers low in Merton? No they are statistically higher by proportion compared to London. The data is from the Police and is sensitive. There is information available on the Met website and the Home Office also has details.

How many convictions have there been? May 3 people charged and 9 cases are in progress. In June were charged and 12 are in progress. Perpetrators receive fines and community service, custodial sentences – sentencing guidance is used .

7 VOLUNTARY SECTOR AND VOLUNTEERING STRATEGY - JOHN DIMMER, HEAD OF POLICY, STRATEGY AND PARTNERSHIPS (Agenda Item 7)

John Dimmer gave an overview of the Voluntary Sector and Volunteering strategy. The State of the Sector survey (available on Merton Voluntary Services Council's website) informed the strategy.

There are more voluntary sector organisations than in the past and more volunteers but more people are relying on the organisations because less is being provided by the councils. It is financially troubling for some of the organisations. 4% of voluntary groups have been going for more than 21 years.

There was partnership between MVSC and the Council in developing the strategy. There are 5 highlights:

1. On 3 July 2017 Cabinet agreed to extend the Strategic Partnership Grants for another three years.
2. A package of support for smaller organisations is being developed by MVSC. The support will be ring fence and will target more excluded communities.
3. Wilson Hospital – a community hub is being developed to provide peer support.
4. The council is developing a website that will provide statistical information about the borough that voluntary sector organisations can use to inform their funding applications.
5. Social Value is to be included in the commissioning process, e.g. considering using local people to deliver contracts

Questions/comments

What is the hub and what about funding for smaller organisations? John replied that the hub is a website that can be used to inform funding applications by providing demographical information. Overall funding has fallen by 40 % but Strategic Partnership funding is still being provided. There are no central grants, contact John, Evereth Willis or MVSC for more information.

Asian Elders provides valuable services to the Asian community and is not funded by the council and has to rely on donations – is there anything that can be done? The organisation is helping people's wellbeing. John replied that there have been cuts to services but the demand for adult social care is increasing. Investment in prevention is important but statutory need for funding takes priority. MVSC can advise the organisation further.

Councillor Macauley added that there is a difficult budget situation, with Adult Social Care having the largest budget and is a challenge nationally – there was a £10

million overspend last year. We have an aging population and this contributes to the increased demand for services.

8 SAFER NEIGHBOURHOOD BOARD UPDATE - ABAYEH SAVAGE
(Agenda Item 8)

Mr Savage informed the meeting that SNB meeting was held earlier that day (5 July). The deadline for bids has now passed. BME communities are not reporting crimes which may be why some hate crimes go unpunished.

Questions/comments

What is the size of the Neighbourhood Watch? Mr Savage was not sure but would contact an officer of Safer Merton to clarify and report back.

How often do Ward Panels meet and do they set targets? They are held quarterly. Location Boards set targets for the areas.

9 ANY OTHER BUSINESS (Agenda Item 9)

Sieren from One You Merton promoted the service and asked to attend the next JCC

NHS Health Checks Programme delivered by Merton Health GP Federation





What is a NHS Health Check ?



- NHS Health Check is a free check-up of your overall health carried out by a Nurse or healthcare assistant.
- They will ask you some simple questions about your lifestyle and family history.
- Measure your height and weight
- Take your blood pressure
- Do a blood test – often using a small finger prick test.

Who is the priority group for Health Checks in Merton ?

- 40 -74 years old
- South Asian community
- Male
- Family history of cardiovascular disease
- Smokers
- Living in an area of high social deprivation



Where can I have my Health Check?

- Your registered GP surgery
- local Mosques who have agreed to support the programme
- local Temples who have agreed to support the programme
- Other community locations and events

ONE YOU MERTON

ONE YOU Merton (LiveWell)

Presented by Sierien Razak
Frontline Trainer & Outreach Coordinator



ONE YOU MERTON

Our New Services

- Personal Level
- Community Level

Our New Services Personal Level

Website with wealth of Information

- Personal level – self – management,
- Apps. Ex: Days off - alcohol & Better Points-activities- Apps
- Hub one to one + Referrals

ONE YOU MERTON

One You Merton Leaflets

- Drinking Less Alcohol – 2 Apps
- Support to get Active – 2 Apps
- Stop Smoking – 1 App
- Eat Well – 1 App

One Your MERTON Services

- Stop Smoking Services
- Screening for:
 - Being with Mental Health Conditions or on antidepressants
 - Pregnant women.
 - Having COPD – or under investigation for lung disease.
 - Under 19yrs of age
- All need to call One Merton line **0289733545**– be given advice about SS

ONE YOU MERTON

Our New Services Community Level

- Outreach events + Referrals
- Brief Intervention ; healthy living and Stop Smoking
- Mini Health Check- Referrals
- RSPH training – Health Champions
- Working in Partnerships

ONE YOU MERTON

Community Level Leaflets

- Friendly Support to a Healthier You
- Lifestyles Support
- Referrals

One You Merton Services



- Training to be Community Health Champions
- Trained to be aware of **National and local** public Health Issues.
- Learn about **Inequalities** in Britain
- Trained to have effective **communication** with the public
- Gaining a **certificate** from Royal Society of Public Health

ONE YOU MERTON

FRIENDLY SUPPORT TO A HEALTHIER YOU!



Local support to help you eat well, be more active,
drink less and stop smoking

Visit us: www.oneyoumerton.org

E-mail us: oneyou.merton@nhs.net

Call us: 020 8973 3545



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ONE YOU MERTON

THANK YOU

Any Questions



Police Update - JCC for Ethnic Minorities Meeting

August 2017

General Performance (To 28/08/17 – current rolling 12mth)

Crime Type	Offences	Difference from Previous 12 months
Total Crime	13,382	+1.7% (13,163)
Burglary	1,379	-7.4% (1,490)
Criminal Damage	1,329	-4.7% (1394)
Robbery	334	+23.2% (271)
Theft from Motor vehicle	942	+2.7% (917)
Theft of motor vehicle	646	+18.1% (547)
Theft from Person	228	-9.9% (253)
Violence with injury	1,365	-4.3% (1426)

Total notifiable offences Crime overall is up compared to the previous twelve months.

Hate Crime Performance, (Reporting period Ending 28/8/17)

The MPS definition of a Hate Crime is “Any incident that is perceived by the victim or any other person to be racist, homophobic, transphobic, or due to a persons religion, belief, gender identity or disability”. The MPS definition of Hate Crime includes incidents flagged as Domestic Abuse. Multiple Hate Crime flags may be applied to the same record.

Borough / MPS		Incidents	Offence	Detection rate	
				SDs	SD Rate
Racist	Merton	237	264	70	26.5%
	MPS	15,025	16,025	3,627	22.7%
Faith	Merton	24	29	5	17.2%
	MPS	2,363	2,426	350	14.4%
Anti-Semitic	Merton	2	2	0	0%
	MPS	525	510	52	10.2%
Islamaphobic	Merton	20	25	4	16%
	MPS	1,537	1,623	257	15.8%

Anti-social behaviour

ASB calls (52 weeks FYTD 27/8/17)

	Merton	MPS
ASB Previous year	4220	253,005
ASB Current year	4226	266,910
Difference	6	13,906
% Difference	0.1%	5.5%

ASB Repeat callers

	Merton	MPS
ASB repeat callers previous year	106	6678
ASB repeat callers current year	93	6846
Difference	-13	168
% Difference	-12.5%	2.6%

Due to way in which ASB Repeat Callers are defined, the number of calls made to the police regarding ASB by an individual is counted over a period of up to two years. As such, there is very little variation in the number of ASB Repeat Callers when evaluated over a short time period

Report for the JCC on the Safer Neighbourhood Board held 05/07/2017

To Stop and Search: There was good discussion on this issue at the last meeting in July. The chair of Stop and Search was not in attendance, hence no report to see how Merton is doing in comparison with other Boroughs. The view of certain communities is that “if you are black, you are at least six times as likely to be stopped and searched as a white person and if you are an Asian you are around twice as likely to be stopped and searched as a white person”. Steve Wallace (Acting Borough Commander) tried to give a balance view of such exercise, stating that as a result of stop and search 12 drugs warrants were carried out in the last six months resulting in 11 been positive, finding both class A and class B.

From stop and search the police were also able to track down two dealers, one in Morden and another in Rose Hill where a large amount of crack cocaine and thousands of pounds in cash were recovered from both suspects.

Other Crimes: The two challenging crimes for the Police are burglary in homes and theft of mopeds. The police appears to be making an impact of about 50% crime reduction in these areas but remain anxious of an ongoing issue with the Wimbledon prowler (someone who moves around quietly in a place, trying not to be seen, often before committing a crime). A suspect was arrested but later released pending further investigation. The police have strongly advised that all Merton communities must be vigilant and inform the police of any person acting strangely or not familiar within their locality.

There was a serious discussion about how the police powers and methods used in chasing those on stolen mopeds whether they are able to do so safely without endangering lives, particularly most of these are not wearing helmets. The Acting Borough Commander commented that his officer are trained and use their judgment to chase or not. If they do and the rider refused to stop at every warning, signs and shouts are used as a last resort, they bump the rider of the road. In so doing, they are balancing the welfare of the rider and bearing in mind the need to protect the public.

Another issue discussed was that of street drinking and anti-social behaviour particularly in the Merton area. Nearly every pocket in Mitcham you will find group of people drinking leaving litter particularly in Mitcham Fair Green. The Police have issued about 12 Community Protection Notice (CPN) warnings to about 12 problematic, prolific and persistent drinkers. However, measures are being taken but members believe this is a phenomenon that cannot be sustained.

In agreeing with the police, members voiced their uneasiness of possible fatal consequences, were a determined thief would not stop at any measure. However, members felt the police should look for a better and safer way rather than bumping moped riders off the road. Present actions include leafleting local residents, working with residents associations and ward meetings.

At the close of the meeting, the chair reminded community representatives of the prime function of the SNB, to hold the police to account. He strongly recommended representatives to come with feedback to every meeting about what matters to their

community regarding their welfare, security etc. I therefore urge everyone to let me know what affects or threatens his or her livelihood or environment.

ABAYEH SAVAGE (BAME Representative)